

Ashford Health & Wellbeing Board (AHWB)

Partner Quarterly Update for the Healthwatch – Quarter 1: April to June 2015

<p>What's going on in our world</p>	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none"> ➤ Enter & View visit planned to William Harvey A&E and Outpatients. These are return visits to check on improvements ➤ Fed into the CQC plans for their return inspection to EKUHFT. Inspection started on July 13th ➤ Just completed first stage of public engagement for EKUHFT's clinical strategy. Held 9 public events across East Kent and visited over 20 community groups to hear about people's experiences of the current services. Also distributed information to parents via schools. ➤ Published our Strategic Priorities for this year and our Annual report – both available on our website
<p>Success stories since last AHWB</p>	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none"> ➤ Healthwatch Big Bus Tour came to Ashford outside William Harvey. Visited all 12 districts in total over 7 days. Reached hundreds of people who would not otherwise be engaged in health or social care ➤ Persuaded the CQC to join Healthwatch's listening events in East Kent to talk to patients rather than duplicating and holding their own. ➤ Conducted an Enter & View visit to St Martins mental health unit in Canterbury ➤ 277,000 branded Healthwatch pharmacy bags distributed across Kent ➤ Secured verbal agreement on all of our recommendations for the CAMHS service
<p>What we are focusing on for the next quarter <u>specific to the key projects</u></p>	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none"> ➤ Mental Health out of county beds ➤ KMPT CQC Action Plan (expecting CQC report to be published late July/early August) ➤ CQC Actions following return visit to EKUHFT ➤ Discharge – Healthwatch England publishing a Special Inquiry into unsafe discharge. Planning our own discharge project in North Kent ➤ Publishing our Enter & View reports for EKUHFT visits and mental health visits ➤ Improving public consultations ➤ Planning End of Life Care project
<p>Anything else relevant to AHWB priorities NOT</p>	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none"> • There is a Kent wide review of stroke & vascular services

mentioned above	(not being run by Healthwatch – lead by CCGs & NHS England). Very tight timings for public involvement
Strategic challenges & risks including horizon scanning?	<u>Healthwatch Kent – Ashford focus</u>
Anything else the Board needs to know	<u>Healthwatch Kent – Ashford focus</u>
Signed & dated	